



1. Welcome, Introductions, and Roll Call

Emily introduced new leadership and give them a moment to provide background info about themselves.

a. New leadership

i. Sally Manning, Racker, Tompkins County C-SPOA

ii. Tricia Carman, CHOWC, Director, Day Treatment Education Program

Attendees were asked to “sign-in” via chat function or if on phone, to send an e-mail to Emily for attendance purposes.

2. Updates:

a. RPC Collected Remarks Tracker

Emily provided a demo of the RPC’s COVID remarks tracker dashboard, highlighting the top remarks related to children’s services. It was noted that the dashboard is not yet complete but will be distributed to all when it is available.

3. Telehealth Success Stories

RPC is collecting success stories statewide to help advocate for future policy changes regarding telehealth. The group was asked to share successes that they have experienced while providing telehealth services.

There was a lot of positive feedback on children’s engagement and enjoyment of telehealth services, particularly for established relationships.

The ability to utilize e-signatures has been beneficial. Additionally, more community partners have been attending and engaged in virtual meetings than in previous in-person settings. Transportation costs for agencies have decreased.

4. CFTSS/HCBS Survey and HH CMA Lists

A survey is in development for CFTSS and HCBS providers to indicate what services they are designated for, providing, or have a wait list for in each county in the region. Information will be shared with group for up-to-date information on accessible services. The group believes this would be extremely beneficial as many agencies that are on the state designation list, report that they are not providing the service. A suggestion was made to also conduct a similar survey for Health Homes Serving Children.

5. Current Issues

a. Reopening and Telehealth Feedback

The subcommittee was asked to share feedback regarding how programs are currently providing services, what has and what hasn't worked so far, internal agency reopening concerns/barriers, etc.

- C-SPOA/other LGU

Comments shared included: telehealth has eased transportation barriers, engaging children at home has been difficult with the many distractions they face, extremely difficult to complete assessments, summer increased connection issues when families had to return devices provided by school, increase in non-Medicaid children, limits for completing basic mental health status exam over telehealth, lack of parent involvement in appointments, conversely; parents listening in to therapy appointments decreased quality of services via telehealth

- Health Home

Comments shared included: confusion on obtaining electronic signatures, some families are hesitant to engage in telehealth, increased in high fidelity wrap around engagement, staying up-to-date on paperwork requirements and what is waived, increased communication with families, decrease in HCBS referrals, and increase in CFTSS referrals

- CFTSS/HCBS

Comments shared included: minimum service duration to bill (CFTSS) was a barrier, tracking kids down has been an issue (often not at home), respite not available for younger kids, MH respite for crisis prevention shut down during pandemic

Discussion on solutions:

- Better technology: internet quality and access, as well as device availability
- Readily accessible psychiatrist

b. Active Issues Log, *if time permits*

Emily pulled up active issues log and reviewed each item with open conversation on updates with each topic. Updated log attached.

Note: Nicole Bryl, CHHUNY, stated they would accept Encompass HH SED verification form.

6. Open Floor

Conversation regarding unknown school reopening being a huge barrier. Group decided to have a meeting in second half of September once school plans are decided on.

7. Next Steps

Next meeting will be scheduled for second half of September.